



Join the experience revolution

VoiceFoundry has been at the forefront of designing contact center solutions that create exceptional customer experiences. We are passionate about the customer experience and specialize in the delivery of [Amazon Connect](#), a cloud-based enterprise contact center solution. Our global team matched with our partners are uniquely focused on helping businesses improve customer engagement, while maximizing the benefits of the cloud.

We are true believers in making every interaction intelligent, natural and downright enjoyable. If you want an opportunity to make a difference every day for customers, take a look at VoiceFoundry and join our team.

Junior AWS Engineer

Skills / Traits

- cursory knowledge of AWS services and cloud architecture.
- Educational or recreational development experience with a focus on JavaScript work(NodeJS in particular).
- A strong understanding of the way the web works.
- Basic understanding of agile methodologies such as Scrum.
- The ideal candidate seeks to understand before prescribing a solution.
- Humble and willing to be guided. As a less experienced team member, junior engineers can learn a lot from those who have walked in their shoes. However, not all are willing.
- Love of technology and a strong desire to learn the latest and greatest in development best practices, especially the latest services from AWS.
- Willing to stand up for your convictions and yet commit to the team's decision.

Bonus

- Familiarity with the Serverless Framework ([serverless.com](#))
- Python experience
- Experience with technologies such as AWS Lambda, DynamoDB, and CloudFormation

Role in the organization

Junior Cloud Engineers are some of the most important people in our delivery of client solutions. They are expected to learn our workflows, tooling, and systems for delivery and to help creatively solve a client's business problems. This role is expected to have a steep learning curve, and there is typically significant time for study early in the team member's time with the company. Junior Cloud Engineers are also expected to offer feedback on how training and delivery processes might be improved.



Day to Day

Our Junior Cloud Engineers are the most least experienced developers on their team. Their primary role is to learn the AWS ecosystem and build client solutions under the direction of more experienced engineers and a team lead. While each day is different, the following provides an example.

- Morning meetings with internal team and clients.
- Requirements analysis and design conversations when you have a new project starting.
- Work on issues in Jira with your team - building systems, creating CloudFormation/Serverless templates to deploy resources, etc.
- Learning best practices used in the NodeJS, JavaScript/TypeScript, and Python communities.
- Work with your mentor/team lead to further knowledge of AWS Services, tools, or even new languages to address project needs.
- You need to be ready to learn quickly!

Please submit your letter of interest and resume to careers@voicefoundry.com