



## Join the experience revolution

**VoiceFoundry** has been at the forefront of designing contact center solutions that create exceptional customer experiences. We are passionate about the customer experience and specialize in the delivery of [Amazon Connect](#), a cloud-based enterprise contact center solution. Our global team matched with our partners are uniquely focused on helping businesses improve customer engagement, while maximizing the benefits of the cloud.

We are true believers in making every interaction intelligent, natural and downright enjoyable. If you want an opportunity to make a difference every day for customers, take a look at VoiceFoundry and join our team.

## Senior AWS Engineer

### Skills / Traits

- Strong knowledge of AWS services and cloud architecture.
- 3+ years (or equivalent knowledge) of development experience with a focus on JavaScript work(NodeJS in particular).
- A strong understanding of the way the web works.
- Functional understanding of agile methodologies such as Scrum.
- Able to accept constructive feedback.
- Desire to provide assistance to other team members.
- The ideal candidate seeks to understand before prescribing a solution.
- Love of technology and the latest and greatest in development best practices, especially the latest services from AWS.
- Willingness to stand up for your convictions and yet commit to the team's decision.

### Preferred

- Familiarity with the Serverless Framework ([serverless.com](#))
- Python experience.
- Experience with technologies such as AWS Lambda, DynamoDB, and CloudFormation.

### Role in the organization

Senior Engineers are considered the backbone of our delivery teams. They are the main builders of the solutions designed by our solution architects and their greater team. They work to refine the process of delivering projects by building internal tools, suggesting new methods of designing and building a system, and providing feedback to their team leads on issues they are experiencing.



## Day to Day

We know that developing software takes concentration and that meetings are frustrating to developers who need to deliver a system. So, we encourage our PMs to group meetings in the mornings to allow for open afternoons for continuous development work.

- Morning meetings with internal team and clients.
- Requirements analysis and design conversations when you have a new project starting.
- Working on issues in Jira with your team - building systems, creating CloudFormation/Serverless templates to deploy resources, etc.
- Learning best practices used in the NodeJS, JavaScript/TypeScript, and Python communities.
- Working with your mentor/team lead to further knowledge of AWS Services, tools, or even new languages to address project needs.
- You need to be ready to learn quickly!

**Please submit your letter of interest and resume to [careers@voicefoundry.com](mailto:careers@voicefoundry.com)**